

Terms & Conditions

Registration

- All parents / carers must complete our Registration Form before a child can be accepted at a Confi-Kids. Registration must be done directly on our website www.confikids.co.uk.
- By registering, the parent / carer gives Confi-kids permission to take your child/children off site – this may be for the purpose of, but not limited to, an organised trip.
- **Confi-Kids Limited** must be notified of any changes in Registration details, as soon as possible, in writing by the parent / carer.

Booking Sessions

- All sessions requested by parents / carers are subject to availability.
- All sessions booked must be paid for in advance.
- No parent / carer should consider a booking as being accepted until payment has been received by the Club.
- Bookings may be made up to 24 hours before the start of any session. Children will not be able to be booked in after that time.
- Bookings may be cancelled or changed up to 24 hours before the start of the session – changes may not occur after this time and cancellations within 14 days will be charged for.
- Confi-Kids will credit all fees charged, if the club is forced to close due to unforeseen circumstances.

Penalties for Late Collection

- There may be a penalty charge of £5 for every 30 mins after agreed collection - penalty charge must be paid before any future Confi-Kids booking.
- Where the penalty is outstanding and further sessions have been pre-booked and paid for by the parent / carer, Confi-Kids reserves the right to exclude the child from the club, until the penalty is paid, without issuing a refund for sessions unattended.

Responsibility for Payment

- The responsibility for payment of all fees, charges and penalties lies at all times with the person who has made the booking.
- Failure by Confi-kids to make a written or verbal request for payment of fees does not constitute an excuse or reason for late, or non-payment under any circumstances.
- Failure to settle all fees and/or penalties when due may result in the club taking action (including legal action) to recover any outstanding sums.

Grounds for Exclusion

- Any child who has suffered from diarrhoea, sickness, high temperature/fever, conjunctivitis or any contagious disease must be kept away from the Club for a period of 48 hours after such condition has ceased.
- Should any child suffer from any of the above whilst at the Club, the staff will contact the parent / carer and ask them to collect the child as soon as possible.
- Other grounds for exclusion are persistent poor behaviour on the part of the child or the parent / carer, (which includes, but is not limited to, bullying, verbal abuse, physical violence, fighting, racial incidents, dishonesty, disobedience and deliberate damage to property), or non-persistent incidents of particularly serious behaviour (for example those which endanger children or staff) or where a parent / carer is in breach of any of our terms and conditions.
- Refunds will not be made if children are excluded on the grounds set out above.

Reservation of Rights

- Confi-kids reserves the right to exclude a child or family from attending the Club or to refuse to accept a registration at its sole discretion.
- Confi-kids reserves the right to close the club on the grounds of staff shortage, unavailability of facilities, or for any other reason, which in its reasonable opinion necessitates closure. Reasonable notice will be given where possible.
- Confi-kids reserves the right to change these terms and conditions at any time.

Legal: Waivers, Exclusions and Jurisdiction

- No failure or delay by Confi-kids in exercising any of its rights or remedies shall prejudice or affect its ability to do so unless it has provided a specific waiver or release in writing.
- These terms and conditions are governed by English law and subject to the jurisdiction of the courts of England and Wales.
- Confi-kids shall not be liable for any direct or indirect loss suffered by parents / carers as a result of club closures under the terms of the agreement, including but not limited to loss of profits, increased costs or expenses or wasted expenditure.

- Confi-kids accepts no liability for the administration of medicine in accordance with parents / carers written instructions. Medicines will not be administered in the absence of written instructions.
- In accordance Confi-kids Health Policy, Confi-kids accepts only medication which is prescribed, in original packaging including the pharmacy label which indicates the child's name.
- Confi-kids accepts no liability for loss or damage (including consequential loss) to property brought to club premises caused by the actions of children or third parties or for accidental damage caused by club staff.
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- Confi-kids accepts no responsibility for injury caused from pre-existing medical conditions which are not notified to the club.